

## Senior Quality Engineer

Project: Audi Q3 (Audi Hungária) Audi E6 (Audi Ingolstadt)

### MAIN DUTIES AND RESPONSIBILITIES

- Knowledge of VW (Audi) standards, requirements
- Responsibility for answering customer questions regarding own product group
- Customer relations, complaints, investigation of defective products, 8D, 5 why, Ishikawa, formulation of corrective actions
- Monitoring the deadlines for the customer complaints problem resolution process, reporting on its status on an ongoing basis - Responsibility for meeting problem resolution milestones on time
- Managing, organising the monitoring of customer returns and preparing statistics
- Managing customer selection, evaluating results and continuous improvement
- Supervising our internal Q-gate audit, assessing results and continuous improvement
- Analysing, evaluating and continuously improving internal non-conformities and rejects, supporting the improvement targets set by the Customer
- Monitoring of manufacturing processes from a quality point of view (preparation of quality documentation FMEA, CP, PPAP)
- Sharing the results of DV tests with partner departments, monitoring the actions taken by partner departments and their deadlines.
- Supporting the factory introduction of new products
- Organising, carrying out and documenting initial sampling - English language skills

Working time split to change to 50% plant at Ipolytölgyes + 50% home-office